

Form Approved OMB No. 2120-0605 04/30/2009

ACSEP EVALUATION CUSTOMER FEEDBACK REPORT								
ACSEP No								
Name of Evaluated Facility:								
Dates Evaluated:								
As part of the Federal Aviation Administration (FAA) and industry continuous improvement efforts for the Aircraft Certification Systems Evaluation Program (ACSEP), this form is provided for your use in furnishing the FAA with comments regarding the conduct of the evaluation recently conducted at your facility. We sincerely encourage you to tell us how we did, and thank you for the time you will take to support our quality improvement and customer service objectives.  Please								

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3. Daily meetings	Unsatisfactory	Poor	Satisfactory	Good	Excellent			
Explanation of findings/observations								
Resolution of issues		片片						
Comments/recommendations for improvement:								
4. Post-evaluation conference	Unsatisfactory	Poor	Satisfactory	Good	Excellent			
Communication								
Explanation of executive summary								
Explanation of follow-up actions								
Comments/recommendations for improvement:								
					- "			
5. Conduct of the evaluation	Unsatisfactory	Poor	Satisfactory	Good	Excellent			
Team professionalism								
<ul> <li>Overall technical skills of the ACSEP team</li> </ul>								
Comments/recommendations for improvement:								
Signature (optional)					Date			
Please return completed form to:								
Paperwork Reduction Act Statement: The information that is submitted is used to improve the Aircraft Certification systems Evaluation Program (ACSEP) including the training associated with the program. Although not mandatory, it is requested that this form be completed within thirty (30) days after the completion of the evaluation. The information is submitted by the company evaluated, and is used only to improve the evaluation process, training and team make-up training/updating. The information is held in confidence. We estimate that it will take no longer than 30 minutes to complete the survey. Please note that an agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a currently valid OMB control number. The OMB control number associated with this collection is 2120-0605.Comments concerning the accuracy of this burden and suggestions for reducing the burden should be directed to the FAA at:								

800 Independence Ave SW, Washington, DC 20591, Attn: Information Collection Clearance Officer, ABA-20

FAA Form 8100-7 (4-97)